

VOLUNTEER SUPPORT SESSIONS: WHAT TO EXPECT



Chapter One



We aim to hold two volunteer support sessions per term. The online sessions are run via Teams, and you're welcome to take part in whatever way feels most comfortable.

Here's what to expect:

Your Volunteer Support Officer will invite all of the volunteers they support and attendance will be limited to 100 attendees per session. Make sure you register via Teams so we know you're attending!

The session lasts 45 minutes:

- The first **30 minutes** will focus on answering and discussing pre-submitted questions.
- We'll keep at least **15 minutes** at the end for open discussion and further questions.
- With up to 100 attendees, not everyone will have the chance to speak aloud, but if your question isn't answered, please don't hesitate to email us.

You can join in however you prefer:

- Speak to the group to share experiences, ask questions, or join discussions.
- Use the **Teams 'chat' function** to type questions or thoughts.
- Or simply **come along to listen**, you're very welcome either way.

The session will be recorded.

- We'll share the recording afterwards as a YouTube link.

After the session, we'll send a short feedback survey.

- We'd really appreciate it if you could complete it, even if you've filled one in before.

If you have questions or topics you'd like us to cover, please send them in advance.

- You can submit them through the registration form or email us directly.

We'd love to see you at our next Volunteer Support Session!